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Fellow of the Academy of General Dentistry

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March 17, 2020

NOTICE REGARDING OFFICE PRACTICES & INTERIM POLICY

Please be advised that our office is following the developing situation regarding the 2019 Novel Coronavirus, also known as COVID-19, and taking precautions and preventative measures recommended by the Centers for Disease Control and Prevention (CDC).

To put your mind at ease regarding the current crisis, we want to reiterate that our office always adheres to, and continues to achieve, the highest standards of cleanliness and sterility. By way of example, all instruments are sterilized before each use; if an item cannot be sterilized, it is disposed of after its use. Every surface (i.e. dental chair, sinks, countertops, etc.) is wiped down with disinfectant between each patient, and water provided for patient use in each operatory is filtered.

Beginning on Tuesday, March 17, 2020 Queens Comprehensive Dental Services is instituting an interim policy whereby it will only see patients with emergencies or who are in the middle of ongoing dental treatment. Patients requesting or scheduled for routine cleaning appointments will be scheduled for, or postponed to, a future date. If you are diabetic or a patient who requires dental cleanings due to existing medical conditions, we advise that you continue to be treated by our office for cleanings and maintenance. During this time, such cleanings will be performed by Dr. Molinsky and Dr. Joseph in an effort to optimize your medical health and minimize exposure.

Dr. Molinsky and Dr. Joseph will be maintaining standard office hours to address all emergency appointments. Should you call during non-office hours, you can reach the doctors by pressing "1" during the answering message, and your call will be forwarded to the doctors' emergency beeper. Queens Comprehensive Dental Services strongly recommends that patients seeking emergency dental treatment avoid hospitals and contact our office immediately.

As always, Queens Comprehensive Dental Services is committed to your health and safety, along with your comfort. When visiting the office during this time, appointments will be staggered and patients will be placed in a dental operatory room as quickly as possible in order to limit unnecessary exposure to fellow patients.

Please feel free to contact us at (718) 263-7733 with any questions. We are more than happy to explain our procedures, interim policies, or appointment requests further. In the meantime, please stay safe and healthy, and rest assured that we are doing everything in our power to provide optimal and safe care under these extenuating circumstances.

Sincerely,
Queens Comprehensive Doctors & Staff